



LMS365

O-I selects a training platform that fits their organizational growth with LMS365

LMS365 supports the training needs of O-I

Challenge

- | O-I, the world's largest glass container manufacturer, decided it was time to
- | introduce a Learning Management Solution (LMS) with the intention to monitor
- | the training of the internal staff. Prior use of Microsoft SharePoint and folders as a
- | repository for all things training made it challenging to coordinate fundamental
- | training procedures such as: tracking the learner's attendance to each course,
- | course completion, the quantity of courses assigned to each learner, training
- | materials and assignments delivered.

Solution

- | O-I had specific business and technical challenges that they were looking to
- | address. From a technical perspective it was the company's desire to establish
- | accurate monitoring procedures;
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 - How to create flow
 - Ease and eliminate training inefficiencies

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The interface is user-friendly and straightforward. Our successful adoption is to a great extent attributed to the LMS365 dashboard and its interface.”

Christian Cherlea, Europa SAP Knowledge Lead

- | From a business perspective O-I was met by a high demand for training at all
- | levels, being accessible around the clock and across different locations.
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- | When searching for an LMS the company required a platform that was technically
- | fully integrated with Microsoft SharePoint, Active Directory and Office 365, easy to
- | install and a user-friendly interface.

Results

In November 2017 O-I selected LMS365, the LMS built for the Modern Digital Workplace. The solution was selected due to its seamless integration into Office 365, with the goal of enhancing the company's original learning environment.

During the evaluation process senior top executives across the company were invited to participate in an open survey to further promotion of the LMS into the company's European divisions. The responses were surprisingly positive, according to Christian Cherlea, Europa SAP Knowledge Lead, furthering the support of adopting the system into other divisions and initiating the onboarding process.

After implementation, the internal learners in the company showed positive reactions, which were noticed immediately. They felt inspired to learn, it fed their engagement and sparked their curiosity. *"The interface is user friendly and straightforward,"* said Christian, who greatly attributes the successful adoption of LMS365 to the Dashboard and its easy-to-use interface. The latter is extensively used for the e-learning courses for the learners, however, O-I is hoping to expand into classroom training to complement their learning environment.

Among the trainers, the newly acquired LMS365 took the guesswork out of training, the "who- was-doing-what-how-much-and-when" was replaced with a more streamlined approach to the company's learning management strategy enabling monitoring, reporting and automation. *"We were able to understand what was actually going on,"* said Christian.

Future

Looking into the future, O-I is expecting to continuously expand the use of LMS365. They plan to significantly increase in the number of users, as they are extending their training offers from the internal staff in Europe to their other divisions across the globe, scaling the business to include external users and third-party stake holders.

About

O-I specializes in providing high quality glass packaging for food, drink, tableware, alcohol, non-alcoholic beverages and the pharmaceutical industry. With locations in the Americas, Asia Pacific and Europe, spanning 78 plants in 23 countries, O-I has incorporated sustainability into their business practices for over a century, reducing energy usage, carbon emissions while increasing the amount of recycled glass within their manufacturing processes while expanding globally.



QUICK FACTS

Industry // Glass Container
Manufacturer

HQ (global) // Ohio, USA

Established // 1903

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