



RealFoundations leverages
Microsoft Teams and LMS365
for global employee training

LMS365 supports the training needs of the RealFoundations

Implementing LMS365

- RealFoundations, a professional services firm focused on serving the real estate industry, prides itself on being an early adopter of Microsoft Office 365. The company fully embraced Office 365 six years ago and relies on the platform to enable day-to-day project and services delivery.
- When RealFoundations sought to establish and deploy structured online and instructor-led learning it made sense to select and implement a Learning Management System (LMS) that leverages the collaborative capabilities of Office 365. Fortunately, RealFoundations found an optimal solution in LMS365. Due to the fact that LMS365 is fully integrated with Office 365, the company was able to launch rfAcademy in September 2017 for its 400+ global employees. The RealFoundations learning and development team produced over 60 courses comprised of hundreds of lessons that are published, managed, and measured via LMS365.

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The LMS365 add-in for Microsoft Teams has proven extremely helpful to us for both deploying and accessing learning content. As an enterprise, we embraced Teams to aid in delivering our services and project-oriented work. It was an extremely pleasant surprise when I discovered that LMS365 developed what has proven to be an intuitive and useful add-in for the platform. Now, we can collocate learning courses and training plans we have authored alongside the conversation and file collaboration experience already native within Teams”

Alex Cross, Knowledge Manager

Introducing Teams

- When Microsoft Teams was released, RealFoundations was one of the first to fully commit to the tool in February 2017. In response to the large volume of project-based and recurring work the company delivers, it made a conscious effort to move conversations out of Outlook and into the collaboration platform.
- When LMS365 announced its integration for Teams, RealFoundations was quick to embrace the capability. The integration enables the company's learners to discover, attend, and track their learning directly within the Teams platform.

Results

Additionally, employees can utilize the intelligent LMS365 bot to help discover relevant learning content that enables them to more effectively deliver their assigned work. Additional benefits RealFoundations has recognized via the LMS365 integration with Teams include:

- The ability to share individual courses within a specific conversation thread or add training as tabs within a channel
- Reduced the amount of click is takes for employees to access relevant learning
- Increased collaboration when developing and deploying learning content
- Amplified the importance of including good meta data in course administration as it allows for more relevant answers from the LMS365 bot

Though early into the LMS365 journey, learner feedback has been positive, from administration to course attendance and reporting. In the future the company expects to expand its training user base to include clients and provide them with targeted / relevant learning materials authored specifically for their needs.

Future

Since 2016, LMS365 has evolved and continues to improve as an enterprise learning platform which now supports competency management and improved integration opportunities with Office 365. As change gathers pace for local government and the extension across Council of access to online tools, solutions like LMS365 will enable business and performance capability transformation without the associated high costs of traditional classroom learning approaches while enabling a seamless integration of work and learning.

About

RealFoundations is a professional services firm focused on the real estate industry. With offices on four continents, 400+ client serving professionals and focused delivery capabilities in North America, Europe, China, India and Australia, RealFoundations provides Management Consulting, Managed Services and Energy Solutions to developers, owners/operators, service providers, institutional investors and corporate occupiers. At RealFoundations, real estate is the company's passion and the primary focus of its people and business. No group understands the entire real estate ecosystem as well as RealFoundations does, from the building itself to the way it's developed, operated and capitalized. The company applies that knowledge and insight to help real estate companies make better, more profitable decisions - making real estate run better.



QUICK FACTS

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Established // 2000

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